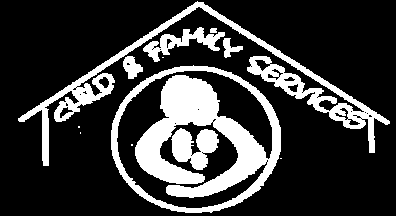


# Inside CFSA...

*Bi-weekly FAQs & Facts FAX  
For Our Child-Serving Community*

Contact: JoAnn Williams, PIO • Phone 202-442-6180 • Fax 202-727-7233



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## Meet the New CFSA Management Team

The DC Child and Family Services Agency is now part of the city's Cabinet, operating under a new management team with new priorities. The new director Olivia A. Golden, a former federal administrator for children and families, said seven new top managers and a strengthened legal staff would oversee a new structure and a distinct set of objectives at the agency. Recruitment and retention of social workers is the agency's top priority.

Golden was brought in by DC Mayor Anthony Williams in June to bring the troubled agency out of six years of federal receivership. **Director Olivia A. Golden**, Ph.D., was formerly Assistant Secretary of Health and Human Services for Children and Families. She oversaw \$37 billion in programs including Head Start, Temporary Assistance for Needy Families (TANF), child support enforcement, childcare, child welfare and programs focused on the needs of special populations.

**Brenda Donald**, *Chief of Staff* – A D.C. native and former vice president of Municipal Programs at *DC Agenda*, Ms. Donald previously served as assistant City Manager in Little Rock, Ark. With her expertise in municipal management and public relations, she will be responsible for external relations and cross-agency initiatives.

**Leticia Lacomba**, *Principal Deputy Director* – A long time expert in child welfare, Ms. Lacomba began as a social worker and became regional administrator of child protection for Hartford, Conn., the state's largest child protection region. She will lead CFSA's program reforms and will directly oversee the new officer of License and Monitoring.

**Roque Gerald, Psy. D.**, *Deputy Director for Clinical Practice* – a clinical expert and former consultant to DC's Healthy Families/Thriving Communities Collaboratives, Dr. Gerald will oversee internal quality assurance, training and clinical practice improvements.

**Debra Usher**, *Deputy Director of Community Programs* – a nationally recognized expert in kinship care and community partnerships for 20 years of child welfare work in Detroit and throughout Michigan, Ms. Usher will oversee and expand CFSA's community programs, including neighborhood Collaboratives. She will also be responsible for foster parent recruitment, training and placement.

**Farouk Hosein**, *Deputy Director for Finance and Administration* – former assistant deputy director for Medical Affairs at the DC Department of Health and member of the team over-seeing privatization of DC General Hospital, Mr. Hosein is in charge of former contracts and management information systems.

**Elaine Overton**, *Deputy Director for Program Operations* – a CFSA veteran who began as a child protection social worker, most recently acting deputy receiver for Programs, Ms. Overton will supervise the day-to-day work of CFSA, including investigations, foster and kinship care, adoptions, and teen services.

**Andrea Guy**, *Deputy Director for Policy and Planning* – a long-time child welfare expert most recently in Broward County,

Florida, Ms. Guy will coordinate and organize CFSA's growing use of research reports, reviews and automated data in managing policy decisions.

## From the Director's Desk

I came to CFSA at a rare moment of opportunity for change. With a talented management staff drawn from inside and outside

- **RECRUIT AND RETAIN SOCIAL WORKERS** to guarantee top-quality services to every child and every family
- **INVESTIGATE ABUSE AND NEGLECT REPORTS** to serve each child's safety
- **EXPEDITE PERMANENCY** to ensure that every child grows up in a permanent family
- **RECRUIT AND RETAIN FOSTER HOMES** to ensure every child is placed in a safe environment
- **PROMOTE NEIGHBORHOOD-BASED RESOURCES** to inform the public on how to use local knowledge, churches, groups and friends to keep children safe
- **INFORMATION SYSTEMS** to improve case record-keeping

and a strong mandate from the Mayor, CFSA is on track to becoming a national leader in child and family protection. I need the help of all of you reading this to achieve these key objectives:

To achieve these goals, I have restructured CFSA so that:

- Managers of core line operations on supporting case-carrying social workers.
- A new Office of Clinical Practice will monitor operational quality, training and evaluation.
- We will examine all critical incidents and be fully accountable to the community.
- Social Worker recruitment, training and support have been given much higher visibility at every level of CFSA.
- A new ombudsman will respond to concerns of foster and adoptive parents.
- Quality Assurance/Licensing and Monitoring will focus on quality and excellent standards.

I ask and look forward to the help of all of you reading this bulletin in making our child welfare system the best in the country. We must not fail our children.

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*--Olivia Golden*



**We'll be back in two weeks!**